

1-800-713-6083

Option 2

Customer Service Department

Available Monday through Friday 7am-7pm, Saturday 8am-2pm

Option 3

Telephone Banking

Option 4

Business Service Center

Option 5

Dial by Name Directory

Telephone Banking

Choose Option 3 to access to your account 24 hours a day for account balances, transfers, and transaction history.

First time user? Use the last four digits of your social security number as your Personal Identification Number (PIN). You will be prompted to change your password.

Main Menu Selection

- 1 – Banking Services
- 2 – Block or activate debit card
- 3 – Branch and ATM locations
- 9 – Listen to options again
- 0 – Speak to a customer service representative

Banking Services

- 1 – Checking or money market information
- 2 – Savings information
- 3 – Loan information
- 4 – Transfer funds¹
- 5 – Change your telephone banking, ATM or debit card PIN
- 9 – Listen to options again
- * – Return to the previous menu
- 0 – Speak to a customer service representative

Checking or Money Market Account Menu

- 1 – Repeat balance information
- 2 – Account history; including withdrawals, deposits and search by specific transactions
- 3 – Interest information
- 4 – Reorder checks
- 5 – Another checking or money market account
- 9 – Listen to options again
- * – Return to the previous menu
- 0 – Speak to a customer service representative

Savings Account Menu

- 1 – Repeat balance information
- 2 – Account history; including withdrawals, deposits and search by specific transactions
- 3 – Interest information
- 4 – Another savings account
- 9 – Listen to options again
- * – Return to the previous menu
- 0 – Speak to a customer service representative

Loan Account Menu

- 1 – Repeat balance information
- 2 – Payment information
- 3 – Interest information
- 4 – Account history
- 9 – Listen to options again
- * – Return to the previous menu
- 0 – Speak to a customer service representative